



CASE STUDY # 122

Company / User: Denver Health, Denver CO.

Before: Denver Health had new directive coming down having to do with the safety of patient records and making sure that they were not printed by people not authorized to. HIPAA regulations required that they log every patient document printed and this was causing them some issues as some were not being properly catalogued.

After: APWI provided the RXforPrint software to give them what they needed. RXforPrint showed every document printed by every user to each and every printer. It logged the UserID, Document Name, Number of pages, when it was printed, and what size paper it was on... All the information they needed to log these jobs correctly.

How the RXforPrint solution works: Print is generated by the users through a Windows print queue. RXforPrint watches that print queue and collects data on the job as it is being sent to the printer. This data is then stored in an SQL database for later retrieval. The data can then be processed in using built in tools that provide 40 to 45 different reports allowing the client to see the data in the way that is most meaningful to them.

Impact: RXforPrint provided all the data they needed to insure that patient data was being protected and logged correctly. It also allowed them find areas of abuse and misuse with it's easy to follow audit trail. This drastically cut down on mistakes within their environment that might have led to severe penalties and fines.

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